

PEGGY MATSUDA

March 5, 2008

Patrick O'Conner
Incredible Canine, Inc.
3163 Juniper Ave.
Santa Rosa, CA 95407

Dear Patrick,

Thank you for working with Bernie, my rescue Australian Shepherd. His behavior has improved greatly and he is much more calm and obedient since he attended your Boot Camp.

I must confess that I had my doubts about this kind of boarding/training for my dog since I have been a hobby dog trainer and have had great success in obedience with my other dogs. Also, I had been advised by others that this was not an effective way to modify Bernie's behavior. But, after Bernie bit a visitor, I felt that we had no choice but to seek a professional trainer and get a fast and effective solution for this potentially dangerous dog or put him down. After Bernie's intensive training with you, I am pleased to say that you were able to do in 3 weeks what took me 2 ½ years of weekly obedience classes with my other dogs. I feel that it was well worth the effort and money if you consider the time saved with your intensive training methods and the wonderful results.

If any potential client would like a personal referral from me, I would be most happy to give you the highest recommendations.

Sincerely,



Peggy Matsuda